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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE # 7

In re Application of

J. David SCHAFFER et al.

Serial No.: 09/963.245

Filed: September 26, 2001

Real-Time Event Recommender For Media For: "Fuzzy-Now" Programming Using and

"Personal Scheduler"

Examiner: Group Art:

i hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on

August 9, 2002 (Date of Deposit)

Date of Signature

Assistant Commissioner for Patents Washington, DC 20231

## REQUEST FOR REFUND OF FEES

SIR:

In a telephone call on May 8, 2002 with the supervisor of the Customer Service Center (a woman named Monica), the undersigned was informed that the two Notices of Incomplete Reply dated March 18, 2002 and April 29, 2002 were erroneously issued by the U.S. Patent Office.

Applicant's response to the erroneous March 18, 2002 Notice of Incomplete Reply required the payment of a fee of \$920 for a 3-month extension of time. Since applicants should not have had to file any response (because the Notice was issued erroneously), applicants also should not have had to pay the \$920 fee for an extension of time.

\$920.00 CR

Accordingly, applicants request a refund of \$920, which can be credited to our Patent and Trademark Office Deposit Account No. 03-2412.

Respectfully submitted,

COHEN, PONTANI, LIEBERMAN & PAVANE

Βv

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Dated: August 9, 2002